



Effective August 1, 2021

- The Veterans' Administration, as of August 1, 2021, is requiring ALL Chapter 33 students to "self-certify" their monthly attendance in order to receive MHA

HOW DO I "SELF CERTIFY" MY MONTHLY ATTENDANCE?

Phone Automation: 1-888-442-4551

Press 1 - go through options.

Online Verification: <https://benefits.va.gov/gibill/>

Click on "Verifying your Attendance".

- Log Into W.A.V.E (if never logged in before, follow 1st time Log in steps)



First Name:
Last Name:
File Number:
Password/PIN:

LOG IN

First Time Users - Please review the [WAVE User Guide](#)

NOTE: You MUST have a current or active benefit award for MGIB-Active Duty (Chapter 30), or MGIB Selected Reserve (Chapter 1606), or Reserve Educational Assistance Program (REAP, Chapter 1607), or Veterans Retraining Assistance Program (VRAP) in our system. Active records are those with activity in the last 12 months.

You have reached a web server that is the property of the United States Government. Unauthorized use of this system will result in criminal prosecution.

[W.A.V.E. Privacy Information](#)



1st TIME LOGGING-IN STEPS

First & Last Name:

Please enter your name in the field labeled “First Name” and your last name in the field labeled “Last Name”. No other information is necessary.

EXAMPLES:

If your legal name was “John Daniel Smith Jr.”

- Enter “John” in the field labeled First Name.
- Enter “Smith” in the field labeled Last Name.

If your legal name was “Joseph Robert Jones III”

- Enter “Joseph” in the field labeled First Name.
- Enter “Jones” in the field labeled Last Name.

If your legal name was “Mary Elizabeth Jones-Smith”

- Enter “Mary” in the field labeled First Name.
- Enter “Jones-Smith” in the field labeled Last Name.

File Number:

When entering your file number, please use your 9-digit SSN or your claim number.

EXAMPLE: 987654321

Password:

If this is your first time logging into W.A.V.E., your password is the last six digits of your social security number. You will immediately be forwarded to a CHANGE PASSWORD screen to change your initial password to something that you can easily remember.

If you have previously used the W.A.V.E., use the personal password you chose to create for logging into W.A.V.E.

If you do not remember your password, click on “Lost PIN/Password” link to request an e-mail with your PIN/Password or to request that your password be reset.



How do you receive monthly payments?

After selecting a school and submitting your application to VA, ask the school official to complete an enrollment certification. The school official will send the enrollment certification to the appropriate VA Regional Processing Office. If you have basic eligibility for benefits, and your program or course is approved, VA will process your enrollment based the dates and number of hours the school official submits.

If you are in a degree program at a college or university, or a certificate or diploma program at a business, technical, or vocational school, you will not receive payment until you have verified your attendance. Your enrollment can be verified starting on the **last calendar day of the month** by using our **Automated Verification of Enrollment (WAVE)** at <https://www.gibill.va.gov/wave> or by calling our toll free Interactive Voice Response (IVR) telephone line at 1-877-823-2378.

Why am I unable to log into WAVE?

In order to log into WAVE you must have an active record, or have had award activity on your account in the last 12 months. If you have started attending school and the school has submitted an enrollment certification, as soon as it is processed your WAVE record will be active. At that point you will receive an award letter with information on verifying your attendance.

What should I do if I do not receive a check?

If you attend school, you must verify your enrollment for each month by using the WAVE or IVR system.

Remember that you cannot be paid for a month until the month is over and you verify that you were still in attendance for that month.

WAVE and the telephone Interactive Voice Response Systems require at least three workdays to process and update the system. Both systems process data every workday, but it sometimes takes some additional time before they are updated to reflect the new information. Checks are mailed after processing.

Please note, If you have a checking or savings account, Direct Deposit is a simple, safe option for receiving your education benefits. Also, errors involving Direct Deposit can be corrected more quickly than a check can be reissued.

If you have allowed sufficient time, and you still have not received a check or direct deposit, contact your RPO by using the "Ask a Question" tab in the **"Questions and Answers"** section of the GI BILL web site.